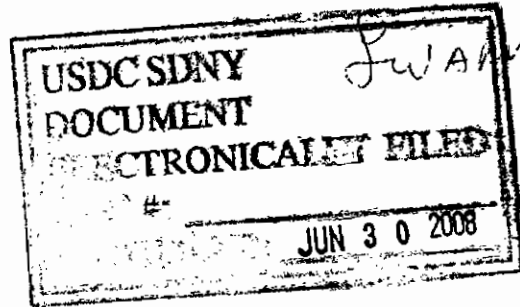


UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF NEW YORK



IN RE TELETECH LITIGATION

This Document Relates To: All Actions

Master File No. 08 Civ. 913
(LTS)(FM)

STIPULATION AND
ORDER REGARDING
FILING OF AMENDED
COMPLAINT AND
RESPONSIVE
PLEADINGS

**STIPULATION AND ORDER REGARDING
FILING OF AMENDED COMPLAINT AND RESPONSIVE PLEADINGS**

WHEREAS the above-captioned class action was filed on January 25, 2008; and

WHEREAS the action is governed by the Private Securities Litigation Reform Act of 1995,
Pub. L. No. 104-67, 109 Stat. 737 (1995) (the "PSLRA"); and

WHEREAS, on May 19, 2008, this Court issued an Order (the "Order") granting the motion
to appoint Electrical Workers Local No. 357 Pension and Health & Welfare Trusts as Lead Plaintiff
(the "Plaintiff") in the above-captioned action; and

WHEREAS the Order further granted the motion to appoint Coughlin Stoia Geller Rudman
& Robbins LLP as Lead Counsel for all plaintiffs in the above-captioned action;

IT IS ACCORDINGLY STIPULATED AND AGREED, by and between the undersigned
counsel, that the following schedule shall apply with regard to the filing of the amended
consolidated complaint and responsive pleadings thereto:

1. The Plaintiff shall file a consolidated amended complaint within sixty (60) days after
June 2, 2008, i.e., by August 1, 2008.

2. If any Defendant has not yet been served with the complaint filed on January 25, 2008, counsel for such Defendant will accept service of the consolidated amended complaint on behalf of that Defendant.

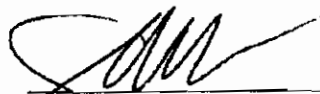
3. Defendants TeleTech Holdings, Inc., John R. Troka, Ruth C. Lipper, Shirley Young, William A. Linnenbringer, James E. Barlett, Shrikant Mehta, Kenneth D. Tuchman, Citigroup Global Markets, Inc., Morgan Stanley & Co., Inc., Merrill Lynch & Co., Credit Suisse and Ernst & Young LLP (the "Defendants") shall answer, move or otherwise respond to the consolidated amended complaint within sixty (60) days after the date of the filing of the consolidated amended complaint.

4. The Plaintiff shall file any opposition to a motion directed to the consolidated amended complaint (the "Opposition") within sixty (60) days after the date of the filing of any such motion, and

5. Defendants shall file any reply to the Opposition within forty-five (45) days after the filing of the Opposition.

Dated: June 26, 2008

Respectfully submitted,



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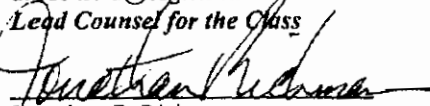
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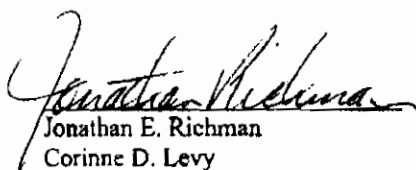
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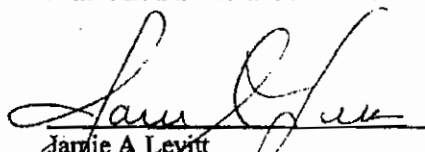
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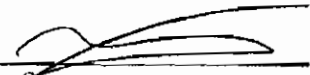
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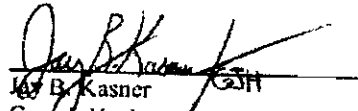
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SO ORDERED:



6/27/2008

THE HONORABLE LAURA TAYLOR SWAIN
UNITED STATES DISTRICT JUDGE